

PAISALO DIGITAL LIMITED Reg. Off.: CSC Pocket-52, CR Park Near Police Station, New Delhi -110019 CIN: L65921DL1992PLC120483

CODE AND FAMILIARIZATION PROGRAMME FOR INDEPENDENT DIRECTORS

Latest Review/Amendment Date

Date	Review/ Amendments	Reviewed/ Amendment Approved By
24.07.2023	Amend	Board of Directors





CODE FOR INDEPENDENT DIRECTORS

{Pursuant to Section 149 of Companies Act, 2013 and Regulation 17 of SEBI (LODR) Regulations, 2015}

This is to inform Independent Director that in terms of Section 149(6) of Companies Act, 2013 and Regulation 17(5) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 [SEBI (LODR) Regulations, 2015], it is mandatory for all Independent Directors to adhere with the Code of Conduct of the Company.

Ø Who is Independent Director?

An independent Director means a non-executive Director, other than a nominee Director of the listed entity:

- 1. who, in the opinion of the Board, is a person of integrity and possesses relevant expertise and experience;
- 2. (i) who is or was not a Promoter of the Company or its Holding, Subsidiary or Associate Company or member of Promoter group of the Company;
 - (ii) who is not related to Promoters or Directors in the company, its Holding, Subsidiary or Associate company;
- 3. who has or had no pecuniary relationship, other than remuneration as such Director or having transaction not exceeding ten percent. of his total income or such amount as may be prescribed under the Companies Act, 2013 or SEBI (LODR) Regulations, 2015 with the Company, its Holding, Subsidiary or Associate company, or their Promoters, or Directors, during the two immediately preceding financial years or during the current financial year;
- 4. none of whose relatives—
 - (i) has or had pecuniary relationship or transaction with the Company, its Holding, Subsidiary or associate Company, or their Promoter s, or Directors, amounting to two percent or more of its gross turnover or total income or fifty lakh rupees or such higher amount as may be prescribed under the Companies Act, 2013 or SEBI (LODR) Regulations, 2015 from time to time, whichever is lower, during the two immediately preceding financial years or during the current financial year;
 - (ii) is Holding any security of or interest in the company, its Holding, Subsidiary or Associate Company during the two immediately preceding financial years or during the current financial year:

Provided that the relative may hold security or interest in the Company of face value not exceeding fifty lakh rupees or two per cent. of the paid-up capital of the company, its Holding, Subsidiary or Associate Company or such higher sum as may be prescribed;



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- (iii) is indebted to the company, its Holding, Subsidiary or Associate Company or their Promoters, or Directors, for such amount as may be prescribed under Companies Act, 2013, during the two immediately preceding financial years or during the current financial year;
- (iv) has given a guarantee or provided any security in connection with the indebtedness of any third person to the company, its Holding, Subsidiary or Associate Company or their Promoters, or Directors of such Holding company, or such amount as may be prescribed under Companies Act, 2013, during the two immediately preceding financial years or during the current financial year; or
- (v) has any other pecuniary transaction or relationship with the company, or its subsidiary, or its Holding or Associate Company amounting to two per cent. or more of its gross turnover or total income singly or in combination with the transactions referred to in sub-clause (i), (ii) or (iii);

5. who, neither himself nor any of his relative:

(i) holds or has held the position of a key managerial personnel or is or has been employee of the Company or its Holding, Subsidiary or Associate Company in any of the three financial years immediately preceding the financial year in which he is proposed to be appointed.

Provided that in case of a relative who is an employee, the restriction under this clause shall not apply for his employment during preceding three financial years;

- (ii) is or has been an employee or proprietor or a partner, in any of the three financial years immediately preceding the financial year in which he is proposed to be appointed, of:
 - a) a firm of Auditors or Company Secretaries in practice or cost auditors of the company or its Holding, Subsidiary or Associate company; or
 - any legal or a consulting firm that has or had any transaction with the company, its Holding, Subsidiary or Associate company amounting to ten per cent. or more of the gross turnover of such firm;
- (iii) holds together with his relatives two per cent. or more of the total voting power of the company;
- (iv) is a Chief Executive or Director, by whatever name called, of any non-profit organisation that receives twenty-five per cent. or more of its receipts from the Company, any of its Promoters, Directors or its Holding, Subsidiary or Associate company or that holds two per cent. or more of the total voting power of the company;



- (v) is a material supplier, service provider or customer or a lessor or lessee of the listed entity; or
- (vi) who is not less than 21 year of age;
- (vii) Who is not a non-independent Director of another company on the board of which any non-independent Director of the company is an independent Director
- 6. who possesses such other qualifications as may be prescribed under the Companies Act, 2013 or SEBI (LODR) Regulations, 2015

The Code has been prescribed under Schedule IV of the Companies Act, 2013 and the same is reproduced herein below for your perusal and ready reference:-

The Code is a guide to professional conduct for Independent Directors. Adherence to these standards by Independent Directors and fulfilment of their responsibilities in a professional and faithful manner will promote confidence of the investment community, particularly minority shareholders, regulators and companies in the institution of independent Directors.

Ø Guidelines of Professional Conduct

An Independent Director shall:

- 1. uphold ethical standards of integrity and probity;
- 2. act objectively and constructively while exercising his duties;
- 3. exercise his responsibilities in a *bona fide* manner in the interest of the Company;
- 4. devote sufficient time and attention to his professional obligations for informed and balanced decision making;
- 5. not allow any extraneous considerations that will vitiate his exercise of objective independent judgment in the paramount interest of the Company as a whole, while concurring in or dissenting from the collective judgment of the Board in its decision making;
- 6. not abuse his position to the detriment of the Company or its shareholders or for the purpose of gaining direct or indirect personal advantage or advantage for any associated person;
- 7. refrain from any action that would lead to loss of his independence;
- 8. where circumstances arise which make an Independent Director lose his independence, the Independent Director must immediately inform the Board accordingly;
- 9. independent director shall not serve as an independent director in more than seven listed entities.
- **10.** assist the Company in implementing the best corporate governance practices.



Ø Role and Functions

The Independent Directors shall:

- 1. help in bringing an independent judgment to bear on the Board's deliberations especially on issues of strategy, performance, risk management resources, key appointments and standards of conduct;
- 2. bring an objective view in the evaluation of the performance of board and management;
- **3.** scrutinize the performance of management in meeting agreed goals and objectives and monitor the reporting of performance;
- 4. satisfy themselves on the integrity of financial information and that financial controls and the systems of risk management are robust and defensible;
- 5. safeguard the interests of all stakeholders, particularly the minority shareholders;
- 6. balance the conflicting interest of the stakeholders;
- 7. determine appropriate level of remuneration of Executive Directors, Key Managerial Personnel and Senior Management and have a prime role in appointing and where necessary recommend removal of Executive Directors, Key Managerial Personnel and Senior Management;
- 8. moderate and arbitrate in the interest of the Company as a whole, in situations of conflict between management and shareholder's interest.

Ø Duties

The Independent Directors shall:

- 1. undertake appropriate induction and regularly update and refresh their skills, knowledge and familiarity with the Company;
- 2. seek appropriate clarification or amplification of information and, where necessary take and follow appropriate professional advice and opinion of outside experts at the expense of the Company;
- **3**. strive to attend all meetings of the Board of Directors and of the Board Committees of which he is a member;
- 4. participate constructively and actively in the Committees of the Board in which they are chairpersons or members;
- 5. strive to attend the general meetings of the Company;
- 6. where they have concerns about the running of the Company or a proposed action, ensure that these are addressed by the Board and, to the extent that they are not



resolved, insist that their concerns are recorded in the minutes of the Board meeting;

- 7. keep themselves well informed about the Company and the external environment in which it operates;
- 8. not to unfairly obstruct the functioning of an otherwise proper Board or Committee of the Board;
- 9. pay sufficient attention and ensure that adequate deliberations are held before approving related party transactions and assure themselves that the same are in the interest of the Company;
- 10. ascertain and ensure that the Company has an adequate and functional vigil mechanism and to ensure that the interests of a person who uses such mechanism are not prejudicially affected on account of such use;
- **11.** report concerns about unethical behaviour, actual or suspected fraud or violation of the Company's code of conduct or ethics policy;
- **12.** act within their authority, assist in protecting the legitimate interests of the Company, shareholders and its employees;
- **13.** not disclose confidential information, including commercial secrets, technologies advertising and sales promotion plans, unpublished price sensitive information, unless such disclosure is expressly approved by the Board or required by law.

Ø Manner of appointment

- 1. Appointment process of Independent Directors shall be Independent of the Company Management; while selecting Independent Directors the Board shall ensure that there is appropriate balance of skills, experience and knowledge in the Board so as to enable the Board to discharge its functions and duties effectively.
- 2. The appointment of an Independent Director(s) of the Company shall be approved by the Shareholders in the manner as prescribed under Companies Act, 2013 and/or SEBI (LODR) Regulations, 2015 within the prescribed time.
- 3. The explanatory statement attached to the notice of the meeting for approving the appointment of Independent Director shall include a statement that in the opinion of the Board, the Independent Director proposed to be appointed fulfils the conditions specified in the Act and the rules made thereunder and that the proposed Director is Independent of the Management.
- 4. The appointment of Independent Directors shall be formalized through a letter of appointment, which shall set out:
 - a) the term of appointment;



- b) the expectation of the Board from the appointed Director; the Board-level committee{s) in which the Director is expected to serve and its tasks;
- c) the fiduciary duties that come with such an appointment along with accompanying liabilities;
- d) provision for Directors and Officers [D and O) insurance, if any;
- e) the Code of Business Ethics that the Company expects its Directors and Employees to follow;
- f) the list of actions that a Director should not do while functioning as such in the Company; and
- **g)** the remuneration, mentioning periodic fees, reimbursement of expenses for participation in the Boards and other meetings and profit related commission, if any.
- h) The terms and conditions of appointment of Independent Directors shall be open for inspection at the registered office of the Company by any member during normal business hours.
- 5. The terms and conditions of appointment of Independent Directors shall be open for inspection at the registered office of the Company by any member during normal business hours.
- 6. The terms and conditions of appointment of Independent Directors shall also be posted on the Company's website.

Ø Re-appointment

Subject to the provisions of the Companies Act, 2013, SEBI (LODR) Regulations, 2015 and applicable RBI Directions, the re-appointment of Independent Director shall be on the basis of report of performance evaluation.

Ø Resignation or removal

- 1. The resignation or removal of an Independent Director shall be in the same manner as is provided in sections 163 and 169 of the Act.
- 2. An Independent Director who resigns or is removed from the Board of the Company shall be replaced by a new Independent Director within three months from the date of such resignation or removal, as the case may be.

The removal of an independent director of the company shall be subject to the approval of shareholders by way of a special resolution.

Provided that an independent director shall be removed only if the votes cast in favour of the resolution proposing the removal exceed the votes cast against the

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resolution and the votes cast by the public shareholders in favour of the resolution exceed the votes cast against the resolution.

3. Where the Company fulfils the requirement of Independent Directors in its Board even without filling the vacancy created by such resignation or removal, as the case may be the requirement of replacement by a new Independent Director shall not apply

Ø Separate meetings

- 1. The Independent Directors of the Company shall hold at least one meeting in a financial year, without the attendance of Non-Independent Directors and members of Management.
- 2. All the Independent Directors of the Company shall strive to be present at such meeting;
- 3. The meeting shall:
 - a) review the performance of Non-Independent Directors and the Board as a whole.
 - b) review the performance of the Chairperson of the Company, taking into account the views of Executive Directors and Non-Executive Directors;
 - c) assess the quality, quantity and timeliness of flow of information between the Company Management and the Board that is necessary for the board to effectively and reasonably perform their duties.

Ø Evaluation mechanism

The performance evaluation of Independent Directors shall be done by the entire Board of Directors, excluding the Director being evaluated which shall include performance of the Directors and fulfilment of the independence criteria as specified in these regulations and their independence from the management. On the basis of the report of performance evaluation, it shall be determined whether to extend or continue the term of appointment of the Independent Director.

Ø Disclosure

Pursuant to Regulation 46 of SEBI (LODR) Regulations, 2015, this Code and any amendments thereto shall be posted on the website of the Company.

Review / Amendment of the Code

Any subsequent amendment/modification in the applicable laws in this regard shall automatically apply to this Code. Any change/amendments to this Code shall be approved by the Board of Directors.



FAMILIARIZATION PROGRAMME FOR INDEPENDENT DIRECTORS

Regulation 25(7) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 provides that the Company shall familiarise the Independent Directors through various programmes about the Company.

These programmes enable the Independent Directors to understand the Company's business in depth that would facilitate their active participation in managing the Company.

Pursuant to above referred provisions of regulation has framed programme to familiarize the Independent Director with the Company, their roles, rights and responsibilities in the Company, nature of the industry in which the Company operates, business model of the Company etc. through various initiatives.

The objective of the Familiarization Programme is:

- Ø to adopt a structured programme for orientation and training of Independent Directors at the time of their joining so as to facilitate them to understand the Company its operation, industry and the environment in which it functions.
- Ø to keep informed the Directors on a continuing basis on any significant changes therein so as to be in a position to take well-informed and timely decisions.
- Ø to enable them to understand the Company and the industry and business environment it operates in.
- Ø to enable them to understand their roles and responsibilities.
- Ø to keep the Independent Directors updated on an ongoing basis about the significant changes which occur concerning the Company or its industry and business environment so that they are in a position to take well-informed decisions at appropriate time.

The Board members of the Company (Independent and Non-Independent) are afforded every opportunity to familiarize themselves with the Company, its management and its operations and above all the Industry perspective & issues.

Applicability

The above programme will be conducted for new and continuing Independent Directors of the Company. Apart from Independent Directors, Non-Executive Directors are also eligible to attend the familiarization programmes.

Familiarization Process

At the time of induction of the newly appointed Independent Director(s), he/she is apprised adequately about the Company, its latest financial statements and their analysis, its business model, industry scenario, competition, significant recent developments and also the Board processes by the Chairman/Chairperson and Managing Director, the Chief Financial Officer, the Company Secretary and the Senior Management.



In Board meeting, a detailed presentation on business shall be made wherein the department heads of the Company explains the business, the vision, performance, analysis of financial statements, significant operational issues, strategy and growth plans relating to Company.

- Ø The presentations also provide an opportunity to the Independent Directors to interact with the senior team of the Company and help them to understand the Company's strategy, business model, organization structure, finance, human resources, technology, quality, facilities.
- Ø At every meeting of the Board, presentations are also made covering performance of the business, financial analysis, financial position including liquidity, borrowings and investments, financial projections, significant changes in applicable laws and regulations, if any and operational/strategic issues of importance.
- Ø Board members are updated about the statutory amendments from time to time.
- Ø The Company will inform that all the necessary information about the Company i.e. Company's corporate profile, the Company's history, latest Annual Reports, Code of Conduct for Directors and Senior Management, Code of Conduct for Prevention of Insider Trading and disclosure practices, various policies of the Company etc. are available on the website of the Company and a detailed appointment letter containing roles and duties are provided to the Director.
- Ø The Director will be given the terms of reference for the Board committees in which they will be acting as the Chairperson or member. During this program, their roles and responsibilities as an Independent Directors as specified in the Companies Act, 2013 and other Statues will be explained to them.
- Ø In order to have a smooth relationship with other personnel in the Company, periodic meetings may be organized with the Senior Managements apart from the meetings prescribed under the Statutes to better understand the business and operation of the Company.
- Ø The specific roles, duties and rights of the Independent Directors as provided in the Companies Act, 2013 and in other statutes will be explained to them through Board meeting process or through various modes of communications.
- Ø The Company may also circulate news and articles related to the industry from time to time and may provide specific regulatory updates.
- Ø Other than above familiarization process, other type of facilities may be provided on "needbasis" during the year to the Independent Directors. This Programme will be conducted for new and continuing Independent Directors of the Company depending upon the need.

Review / Amendment of the Programme

Any subsequent amendment/modification in the applicable laws in this regard shall automatically apply to this Programme. Any change/amendments to this programme shall be approved by the Board of Directors.